

419-931-3440

Palliative Care

A service most often provided in a clinic space, but can also be provided in the patient's home, nursing home or hospital room, if necessary. The primary focus is on symptom management as well as having timely discussions about disease process and goals of care.

- Patients may still be seeking curative treatment
- Patients may or may not be eligible for—or choose to accept—hospice care
- Care is provided by a nurse practitioner and / or palliative care physician, weekdays by appointment; expert nurse navigator provides additional phone support. Support also available from a social worker and spiritual caregiver
- PCP and specialist will continue to be involved and manage aspects of patient care such as chronic conditions
- Care is covered by Medicare Part B, Medicaid and other insurances; no one is turned away due to inability to pay

419-661-4001

Hospice Care

Comprehensive care for the patient, plus emotional, spiritual and grief support for the entire family

- Patients can no longer be seeking curative treatment
- Patients have a prognosis of six months or less to live
- Care is provided by an interdisciplinary team—wherever patients live—and includes physicians, nurses, aides, social workers, chaplains, volunteers and various therapists; support available 24/7
- All DME and medications related to the terminal illness are provided
- Care provided through the end of life, or until the patient is discharged from hospice
- Care is covered by Medicare A, Medicaid and most other insurances; no one is turned away due to inability to pay

BOTH PROGRAMS WILL CARE FOR PATIENTS WHO ARE SUFFERING FROM ANY LATE-STAGE ILLNESS

- Cancer, CHF, COPD, dementia, stroke, neurological diseases
- Or, multiple co-morbidities that are difficult to manage

Our expertise in symptom management will effectively address:

- Pain of all types including bone, muscle, nerve, tissue or tumor pain
- Shortness of breath
- Nausea
- Poor appetite
- Fatigue
- Sleep loss
- Constipation or diarrhea
- Anxiety or depression
- Spiritual or emotional concerns

SEE REVERSE SIDE FOR SPECIFIC SERVICES PROVIDED UNDER EACH PROGRAM.
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419-931-3440

Advanced Practice Nurse (APN)

- Visits in traditional homes, nursing homes, hospital rooms or at our consultation offices
- Initial visit includes comprehensive assessment addressing palliative care domains of care, goals of care conversations
- Follow-up visit/s conducted, frequency dependent on patient need

Registered Nurse (RN) – Nurse Navigator

- Vital support provided by telephone

Social Worker

- Phone and face-to-face visits, including psycho-social assessment

Spiritual Caregiver

- Spiritual support for patient and family, as desired

419-661-4001

Registered Nurse (RN) – Case Management

- Regular face-to-face visits
- Coordination of all care, medications and equipment related to the terminal illness / plan of care; all covered under the Hospice benefit
- 24/7 access to RN to solve problems via phone or in person, based on need

Social Worker

- Regular face-to-face visits, including psycho-social assessment

Hospice Aide

- Assistance with personal care
- Light housekeeping at patient care area

Spiritual Caregiver

- Spiritual support for patient and family, as desired

Volunteer

- Companionship, transportation to healthcare appointments
- Other services as needed

Bereavement

- Anticipatory grief for patient and family, and support following patient death

Massage therapy, dietitian services, wound care, respite care, access to our Hospice Centers, art and music expression, caregiving classes, and Positive Memories program